

Cleaning Your Floors

Prefinished Engineered Timber and Laminate

Do not use cleaning methods or products not designed for engineered timber or laminate floors, such as scouring pads or cleaners that may contain abrasives, soaps, waxes, ammonia or silicon.

Available specific timber floor cleaning products should be used.

Do not use steam mops (irrespective of what the product sales people may say), or any form of scrubbing machine.

Do not use a wet mop on the floor.

Before cleaning, always vacuum or sweep floors to remove dust and dirt.

Use a microfibre mop, with a light mist of water or neutral pH, non-toxic cleaner, and clean the floor in small sections.

Surfaces By Hynes

136 Makland Drive, Derrimut
VIC 3026, Australia
+61 3 8742 9600
www.surfacesbyhynes.com.au

Caring For
Your Floors



Caring For Your Floors

Prefinished Engineered Timber and Laminate floors are considered to be easy to maintain, but like all floor surfaces they do require cleaning and a few precautionary practices to maintain their appearances and preserve their service life.

Care Instruction 1

- Floors should be dry mopped regularly with a static mop. This practice not only picks up any lint and other dust, but also grit that can be damaging to the floor surface.
- Ensure that nothing hard rubs on the floor as it may mark or scratch it.
- If pets are to be inside, it is necessary that their nails are kept trimmed and their paws clean, to further reduce excess grit.
- Spills need to be wiped up as soon as possible. Failure to do so can discolour the finish, and if left unattended for a long period, can damage the floor.

Care Instruction 2

- Rugs and floor mats are very effective in trapping grit at doorways and reducing wear in high traffic areas.
- NB: Both the coating and timber colour can change under the effect of UV light, and this can cause colour differences under the rug.
- For this reason it is prudent not to use rugs for at least the first six months.
- Alternatively, move the rugs and furniture on a regular basis over this initial period to aid in reducing these effects.
- Rugs should not be rubber backed or have similar impervious backing. Not only can such products affect the floor finish, but they can also prevent the natural exchange of moisture vapour through the board surface. All rugs and floor mats also require regular cleaning.

Visit www-surfacesbyhynes.com.au for Warranty information.

Care Instruction 3

- Legs of movable furniture, such as dining room chairs, need to have protective felt pads. When moving heavy objects, such as furniture or appliances, they need to be lifted into position. These practices prevent scratching of the floor surface.
- Footwear with high point loads, such as stiletto heels, will also damage timber floor surfaces.

Disclaimer:

This page is to be used as a guide only. It does not purport to be the solution to cleaning and maintenance requirements. It is the responsibility of the consumer to seek professional advice through your flooring merchant for individual application.

